Form **13614-C** 

Department of the Treasury - Internal Revenue Service

(October 2023)

# Intake/Interview and Quality Review Sheet

**OMB Number** 1545-1964

You will need:

• Tax Information such as Forms W-2, 1099, 1098, 1095.

• Social Security cards or ITIN letters for all persons on your tax return.

• Picture ID (such as valid driver's license) for you and your spouse.

• Please complete pages 1-4 of this form.

• You are responsible for the information on your return. Please provide complete and accurate information.

• If you have questions, please ask the IRS-certified volunteer preparer.

Volunteers are trained to provide high quality service and uphold the highest ethical standards.

|   | 7 0 10111001                | To repo  | rt unethi  | cal beh                   | avior to t  | he IRS,  | email us                  | at wi.volta  | x@irs.gov  | . Otaliaa a    | <b>.</b> .                         |  |   |
|---|-----------------------------|--|--|---------------------------|---|--|---------------------------|--|--|----------------|------------------------------------|--|---|
| Part I – Your Personal Inform   | nation (If you a            | are filing a jo  | oint return  | , enter y                 | our name  | es in the                                      | same orde                 | er as last y                                       | ear's return)  |                |                                    |  |   |
| 1. Your first name  | M.I.                        | Last n   | Last name Be   |                           |   |  | В                         | est contact n                                      | umber  | Are yo<br>☐ Ye | Are you a U.S. citizen? ☐ Yes ☐ No |  |   |
| 2. Your spouse's first name   | M.I.                        | Last n   | Last name B  |                           |   | est contact n                                  | Is you<br>□ Ye            | Is your spouse a U.S. citizen?  ☐ Yes ☐ No         |  |                |                                    |  |   |
| 3. Mailing address  |                             | ·  |  |                           | Apt #   | City   |                           |  |  | State          | Z                                  | IP code  |   |
| 4. Your Date of Birth 5. Your job title                               |                             |  |  |                           | Last year<br>Totally ar   | •  | ou:<br>nently disa        | abled 🗌  | Yes 🗌 N  |                | l-time stud                        | lent \   |   |
| 7. Your spouse's Date of Birth  | 8. Your spor                | use's job title  | е  |                           | •   | •  | ur spouse:<br>nently disa |  | Yes 🗆 N  |                | l-time stud<br>jally blind         | lent 🗌 \   | <del></del>   |
| 10. Can anyone claim you or yo  | our spouse as               | a depende  | nt?  |                           |   |  |                           |  | Yes 🗌 N  | lo 🗌 Ur        | sure                               |  |   |
| 11. Have you, your spouse, or   | dependents b                | een a victim   | of tax rel   | ated ide                  | entity thef   | t or been                                      | issued ar                 | Identity P   | rotection PIN  | ۱?             |                                    |  | ∕es □ No  |
| 12. Provide an email address (  | optional) (this             | email addre  | ess will no  | t be use                  | ed for con  | tacts fror                                     | n the Inter               | rnal Reven   | ue Service)  |                |                                    |  |   |
| Part II - Marital Status and  | Household                   | Informati  | on   |                           |   |  |                           |  |  |                |                                    |  |   |
| was your marital status?   Married a. If Ye                           |                             |  |  | If Yes, I                 | Did you g   | et marrie                                      | d in 2023′                | ?  | civil unions,  |                |                                    | nships und<br>   | _   |
|   | □ Di                        | vorced   |  | -                         | al decree   | -  |                           | 9 ,  |  |                |                                    |  |   |
|   | _<br>□ Le                   | gally Separa   | rated Date of separate maintenance decree                        |                           |   |  |                           |  |  |                |                                    |  |   |
|   |                             | idowed   |  | ear of sp                 | spouse's death  |  |                           |  |  |                |                                    |  |   |
| List the names below of:     • everyone who lived with you            |                             |  |  | <del>)</del>              |   |  |                           | If a   |  |                |                                    |  | list on page 3  |
| • anyone you supported but  |                             |  |  |                           | 1   | 1  |                           | 1  |  |                |                                    |  | eer Preparer  |
| Name (first, last) Do not enter your name or spouse's name below  (a) | Date of Birth<br>(mm/dd/yy) | Relationship<br>to you (for<br>example:<br>son,<br>daughter,<br>parent,<br>none, etc)<br>(c) | Number of<br>months<br>lived in<br>your home<br>last year<br>(d) | US<br>Citizen<br>(yes/no) | Resident<br>of US,<br>Canada,<br>or Mexico<br>last year<br>(yes/no) | Single or<br>Married as<br>of 12/31/2<br>(S/M) | Student                   | Totally and<br>Permanently<br>Disabled<br>(yes/no) | Is this / person a qualifying child/relative of any other person? (yes/no) |                | of income?                         | Did the<br>taxpayer(s)<br>provide more<br>than 50% of<br>support for<br>this person?<br>(yes/no/n/a) | Did the taxpayer(s) pay more than half the cost of maintaining a home for this person? (yes/no) |
|   |                             |  |  |                           |   |  |                           |  |  |                |                                    |  |   |
|   |                             |  |  |                           |   |  |                           |  |  |                |                                    |  |   |
|   |                             |  |  |                           |   |  |                           |  |  |                |                                    |  |   |

| Check | appi | opriate bu | x for each question in each section   |  |  |  |  |  |  |
|-------|------|------------|---|--|--|--|--|--|--|
| Yes   | No   | Unsure     | Part III – Income – Last Year, Did You (or Your Spouse) Receive   |  |  |  |  |  |  |
|       |      |            | 1. (B) Wages or Salary? (Form W-2) If yes, how many jobs did you have last year?  |  |  |  |  |  |  |
|       |      |            | 2. (A) Tip Income?  |  |  |  |  |  |  |
|       |      |            | 3. (B) Scholarships? (Forms W-2, 1098-T)  |  |  |  |  |  |  |
|       |      |            | 4. (B) Interest/Dividends from: checking/savings accounts, bonds, CDs, brokerage? (Forms 1099-INT, 1099-DIV)                                    |  |  |  |  |  |  |
|       |      |            | 5. (B) Refund of state/local income taxes? (Form 1099-G)  |  |  |  |  |  |  |
|       |      |            | 6. (B) Alimony income or separate maintenance payments?   |  |  |  |  |  |  |
|       |      |            | 7. (A) Self-Employment income? (Forms 1099-MISC, 1099-NEC, 1099-K, cash, digital assets, or other property or services)                         |  |  |  |  |  |  |
|       |      |            | 8. (A) Cash/check/digital assets, or other property or services for any work performed not reported on Forms W-2 or 1099?                       |  |  |  |  |  |  |
|       |      |            | 9. (A) Income (or loss) from the sale or exchange of stocks, bonds, digital assets or real estate? (including your home) (Forms 1099-S, 1099-B) |  |  |  |  |  |  |
|       |      |            | 10. (B) Disability income? (such as payments from insurance, or workers compensation) (Forms 1099-R, W-2)                                       |  |  |  |  |  |  |
|       |      |            | 11. (A) Retirement income or payments from pensions, annuities, and or IRA? (Form 1099-R)   |  |  |  |  |  |  |
|       |      |            | 12. (B) Unemployment Compensation? (Form 1099-G)  |  |  |  |  |  |  |
|       |      |            | 13. (B) Social Security or Railroad Retirement Benefits? (Forms SSA-1099, RRB-1099)   |  |  |  |  |  |  |
|       |      |            | 14. (M) Income (or loss) from rental property?  |  |  |  |  |  |  |
|       |      |            | 15. (B) Other income? (gambling, lottery, prizes, awards, jury duty, digital assets, Sch K-1, royalties, foreign income, etc.)                  |  |  |  |  |  |  |
| Yes   | No   | Unsure     | Part IV – Expenses – Last Year, Did You (or Your Spouse) Pay  |  |  |  |  |  |  |
|       |      |            | 1. (B) Alimony or separate maintenance payments? If yes, do you have the recipient's SSN?   |  |  |  |  |  |  |
|       |      |            | 2. Contributions or repayments to a retirement account?   IRA (A) Roth IRA (B) 401K (B) Other   |  |  |  |  |  |  |
|       |      |            | 3. (B) College or post secondary educational expenses for yourself, spouse or dependents? (Form 1098-T)   |  |  |  |  |  |  |
|       |      |            | 4. Any of the following?   (A) Medical & Dental (including insurance premiums)  (B) Mortgage Interest (Form 1098)                               |  |  |  |  |  |  |
|       |      |            | <ul><li>☐ (A) Taxes (State, Real Estate, Personal Property, Sales)</li><li>☐ (B) Charitable Contributions</li></ul>                             |  |  |  |  |  |  |
|       |      |            | 5. (B) Child or dependent care expenses such as daycare?  |  |  |  |  |  |  |
|       |      |            | 6. (B) For supplies used as an eligible educator such as a teacher, teacher's aide, counselor, etc.?  |  |  |  |  |  |  |
|       |      |            | 7. (A) Expenses related to self-employment income or any other income you received?   |  |  |  |  |  |  |
|       |      |            | 8. (B) Student loan interest? (Form 1098-E)   |  |  |  |  |  |  |
| Yes   | No   | Unsure     | Part V – Life Events – Last Year, Did You (or Your Spouse)  |  |  |  |  |  |  |
|       |      |            | 1. (A) Have a Health Savings Account? (Forms 5498-SA, 1099-SA, W-2 with code W in box 12)   |  |  |  |  |  |  |
|       |      |            | 2. (A) Have credit card, student loan or mortgage debt cancelled/forgiven by a lender or have a home foreclosure? (Forms 1099-C, 1099-A)        |  |  |  |  |  |  |
|       |      |            | 3. (A) Adopt a child?   |  |  |  |  |  |  |
|       |      |            | 4. (B) Have Earned Income Credit, Child Tax Credit or American Opportunity Credit disallowed in a prior year? If yes, for which tax year?       |  |  |  |  |  |  |
|       |      |            | 5. (A) Purchase and install energy-efficient home items? (such as windows, furnace, insulation, etc.)   |  |  |  |  |  |  |
|       |      |            | 6. (A) Receive the First Time Homebuyers Credit in 2008?  |  |  |  |  |  |  |
|       |      |            | 7. (B) Make estimated tax payments or apply last year's refund to this year's tax? If so how much?  |  |  |  |  |  |  |
|       |      |            | 8. (A) File a federal return last year containing a "capital loss carryover" on Form 1040 Schedule D?   |  |  |  |  |  |  |
|       |      |            | 9. (A) Have health coverage through the Marketplace (Exchange)? [Provide Form 1095-A]   |  |  |  |  |  |  |

| Additional Information and Questions Related to the Preparation of Your Return   |
|--|
| 1. Would you like to receive written communications from the IRS in a language other than English?   Yes  No If yes, which language?   |
| 2. Presidential Election Campaign Fund (If you check a box, your tax or refund will not change)  |
| Check here if you, or your spouse if filing jointly, want \$3 to go to this fund ☐ You ☐ Spouse  |
| 3. If you are due a refund, would you like:  a. Direct deposit  Yes  No  b. To purchase U.S. Savings Bonds  c. To split your refund between different account  Yes  No   |
| 4. If you have a balance due, would you like to make a payment directly from your bank account?   Yes   No   |
| 5. Did you live in an area that was declared a Federal disaster area? ☐ Yes ☐ No If yes, where?  |
| 6. Did you, or your spouse if filing jointly, receive a letter from the IRS?   |
| 7. Would you like information on how to vote and/or how to register to vote?   |
| Many free tax preparation sites operate by receiving grant money or other federal financial assistance. The data from the following questions may be used by this site to apply for these grants or to support continued receipt of financial funding. Your answer will be used only for statistical purposes. These questions are optional. |
| 8. Would you say you can carry on a conversation in English, both understanding & speaking?   Very well   Not well   Not at all   Prefer not to answe  |
| 9. Would you say you can read a newspaper or book in English?  |
| 10. Do you or any member of your household have a disability? ☐ Yes ☐ No ☐ Prefer not to answer  |
| 11. Are you or your spouse a Veteran from the U.S. Armed Forces? ☐ Yes ☐ No ☐ Prefer not to answer   |
| 12. Your race?   |
| ☐ American Indian or Alaska Native ☐ Asian ☐ Black or African American ☐ Native Hawaiian or other Pacific Islander ☐ White ☐ Prefer not to answer  |
| 13. Your spouse's race?  |
| ☐ American Indian or Alaska Native ☐ Asian ☐ Black or African American ☐ Native Hawaiian or other Pacific Islander ☐ White ☐ Prefer not to answer  |
| ☐ No spouse  |
| 14. Your ethnicity?   Hispanic or Latino  Not Hispanic or Latino  Prefer not to answer   |
| 15. Your spouse's ethnicity?   Hispanic or Latino  Not Hispanic or Latino  Prefer not to answer  No spouse   |
| Additional comments  |
|  |
|  |
|  |
|  |
|  |
|  |

### **Privacy Act and Paperwork Reduction Act Notice**

The Privacy Act of 1974 requires that when we ask for information we tell you our legal right to ask for the information, why we are asking for it, and how it will be used. We must also tell you what could happen if we do not receive it, and whether your response is voluntary, required to obtain a benefit, or mandatory. Our legal right to ask for information is 5 U.S.C. 301. We are asking for this information to assist us in contacting you relative to your interest and/or participation in the IRS volunteer income tax preparation and outreach programs. The information you provide may be furnished to others who coordinate activities and staffing at volunteer return preparation sites or outreach activities. The information may also be used to establish effective controls, send correspondence and recognize volunteers. Your response is voluntary. However, if you do not provide the requested information, the IRS may not be able to use your assistance in these programs. The Paperwork Reduction Act requires that the IRS display an OMB control number on all public information requests. The OMB Control Number for this study is 1545-1964. Also, if you have any comments regarding the time estimates associated with this study or suggestion on making this process simpler, please write to the Internal Revenue Service, Tax Products Coordinating Committee, SE:W:CAR:MP:T:T:SP, 1111 Constitution Ave. NW, Washington, DC 20224

Form **15080** (October 2023)

Department of the Treasury - Internal Revenue Service

# Consent to Disclose Tax Return Information to VITA/TCE Tax Preparation Sites

### **Federal Disclosure:**

Federal law requires this consent form be provided to you. Unless authorized by law, we cannot disclose your tax return information to third parties for purposes other than the preparation and filing of your tax return without your consent. If you consent to the disclosure of your tax return information, Federal law may not protect your tax return information from further use or distribution.

You are not required to complete this form to engage our tax return preparation services. If we obtain your signature on this form by conditioning our tax return preparation services on your consent, your consent will not be valid. If you agree to the disclosure of your tax return information, your consent is valid for the amount of time that you specify. If you do not specify the duration of your consent, your consent is valid for one year from the date of signature.

#### Terms:

Global Carry Forward of data allows TaxSlayer LLC, the provider of the VITA/TCE tax software, to make your tax return information available to ANY volunteer site participating in the IRS's VITA/TCE program that you select to prepare a tax return in the next filing season. This means you will be able to visit any volunteer site using TaxSlayer next year and have your tax return populate with your current year data, regardless of where you filed your tax return this year. This consent is valid through November 30, 2025.

The tax return information that will be disclosed includes, but is not limited to, demographic, financial and other personally identifiable information, about you, your tax return and your sources of income, which was input into the tax preparation software for the purpose of preparing your tax return. This information includes your name, address, date of birth, phone number, SSN, filing status, occupation, employer's name and address, and the amounts and sources of income, deductions and credits that were claimed on, or contained within, your tax return. The tax return information that will be disclosed also includes the name, SSN, date of birth, and relationship of any dependents that were claimed on your tax return.

You do not need to provide consent for the VITA/TCE partner preparing your tax return this year. Global Carry Forward will assist you only if you visit a different VITA or TCE partner next year that uses TaxSlayer. You have the right to receive a signed copy of this form.

**Limitation on the Duration of Consent:** I/we, the taxpayer, do not wish to limit the duration of the consent of the disclosure of tax return information to a date earlier than presented above (November 30, 2025). If I/we wish to limit the duration of the consent of the disclosure to an earlier date, I/we will deny consent.

**Limitation on the Scope of Disclosure:** I/we, the taxpayer, do not wish to limit the scope of the disclosure of tax return information further than presented above. If I/we wish to limit the scope of the disclosure of tax return information further than presented above, I/we will deny consent.

### Consent:

I/we, the taxpayer, have read the above information.

I/we hereby consent to the disclosure of tax return information described in the Global Carry Forward terms above and allow the tax return preparer to enter a PIN in the tax preparation software on my behalf to verify that I/we consent to the terms of this disclosure.

| Primary taxpayer printed name and signature   | Date |
|---|------|
|   | Dete |
| Secondary taxpayer printed name and signature | Date |
|   |      |

If you believe your tax return information has been disclosed or used improperly in a manner unauthorized by law or without your permission, you may contact the Treasury Inspector General for Tax Administration (TIGTA) by telephone at 1-800-366-4484. Report a Crime or IRS Employee Misconduct - U.S. Treasury Inspector General for Tax Administration (TIGTA) (https://www.tigta.gov/reportcrime-misconduct).

Form **14446** 

Department of the Treasury - Internal Revenue Service

(November 2023)

# **Virtual VITA/TCE Taxpayer Consent**

This form is required when either the Intake/Interview and/or the Quality Review are not conducted in-person between the taxpayer and the VITA/TCE volunteer. The site must explain to the taxpayer the process used to prepare the taxpayer's return. If applicable, volunteers must advise the taxpayer of the associated risk of transferring their data from one site location to another site.

|  | -   |
|--|---|
| Part I - To be completed by the VITA/TCE site:   |   |
| Site name  |   |
| Human Services Programs of Carroll County, Inc.  |   |
| Site address (street, city, state, zip code)   |   |
| 10 Distillery Drive, Suite G-1   |   |
| Westminster, MD 21157  |   |
|  |   |
| Site identification number (SIDN)  | Site coordinator name   |
| S20312848  | Yolandie Els  |
| Site contact name  | Site contact telephone number   |
| Jennifer Graybill  | 410-386-6664  |
| · · · · · · · · · · · · · · · · · · ·  |   |
| This site is using the following Virtual VITA/TCE method(s) to p   | repare tax returns:   |
| Security numbers, Form W-2, etc.) to prepare the tax return  | les the site <u>maintaining personally identifiable information (Social</u> at the same site but at a later time. In this process, the taxpayer uning the completed tax return. The site must explain the method it ed.   |
| <b>Note:</b> Sites where the taxpayer does not leave the site's property, for considered drop off sites. Since the taxpayer remains at the site, the their tax documents at the site and then leaves the site's property for | y are not required to complete Form 14446. If the taxpayer leaves   |
| W-2 and other documents) at the site in order to prepare and the taxpayer's tax return information may be sent to another  | personally identifiable information (Social Security numbers, Form d/or quality review the tax return at another location. In this process, location for one or more of the following reasons; interviewing the view. The taxpayer may come back to the intake site for the quality |
| C. Return Preparation and/or Quality Review Only Site: This and/or quality review returns. This site generally does not take   | s site may receive returns from one or more intake sites to prepare se walk-ins or appointments in their location.  |
| D. <u>Combination Site:</u> This site prepares returns for other perm appointments in their location.  | anent or temporary intake sites and assists walk-ins and  |
| this process, during the intake, interview, return preparation,  | raction with the taxpayer and any of the VITA/TCE volunteers in quality review, and signing the tax return. The site must explain the edures to send required documents (Social Security numbers, Form stem to a designated volunteer for review.                                   |
|  |   |

#### Part II: The Site's Process:

Explain how each process will be followed to assist the taxpayer remotely. The questions in parentheses below provide guidance on what to include in the explanation for each process. How will the site manage:

- 1. Scheduling the appointment (How is the appointment made: by phone, online portal, email, or by other means)
- Taxpayers may call 410-386-6653 or visit http://www.hspinc.org/vita to schedule an appointment for drop-off.
- 2. Securing Taxpayer Consent Agreement (How is the 14446 signed, received, and stored)
  During the on-site intake appointment, taxpayers will review all consent forms and may discuss these with our IRS-certified staff or volunteers. Virtual Consent Form 14446 must be signed in order to complete the drop-off return.
- 3. Performing the Intake Process securing all documents (How are the taxpayer's supporting documents received, stored and tracked) During the on-site intake appointment, taxpayers must submit all necessary documents required to complete the return (Ex: all W-2, all 1099, all 1098, receipts for property tax paid, child care expenses paid, etc.) HSP will make photocopies of these documents to assist in preparing the return. The taxpayer will complete Form 13614-C and sign acknowledgments.
- 4. Validating taxpayer's authentication reviewing photo identification and Social Security cards/ITIN letters (What communication channel, either in-person or virtually, is used to validate the taxpayer's identity and which documents are reviewed)
  During the initial on-site intake appointment, the IRS-certified volunteer will verify the taxpayers identity by requesting a government-issued photo ID for all adults in the household, and social security cards for everyone in the household.
- 5. Performing the interview with the taxpayer (What communication channel, either in-person or virtually, is used to conduct the interview)

During the initial on-site intake appointment, the taxpayer will take part in an interview with an IRS-certified volunteer. Using Form 13614-C, the volunteer will collect the necessary information to complete the return and verify that the submitted documentation matches information given on Form 13614-C.

- 6. Preparing the tax return (Where is the tax return prepared and how are documents accessed by the preparer)
- Following the initial intake appointment and interview, an IRS-certified volunteer preparer will prepare the taxpayer's return using TaxSlayer software, Form 13614-C and relevant documentation submitted by the taxpayer. Preparers will be located on-site at HSP and will complete the return typically within 7 business days. The preparer may request additional information from the taxpayer if needed.
- 7. Communicating with the taxpayer (Site must explain the method(s) it uses to contact the taxpayer if additional information is needed)
  Multiple certified volunteers are trained to perform admin duties which includes calling taxpayers when additional supporting documents are needed from them.
- 8. Performing the quality review (Where is the tax return reviewed and how are documents accessed by the reviewer)

  Once the preparer completes the return, the taxpayer will be contacted to take part in a Quality Review with another IRS-certified preparer. Quality Reviews will be performed on-site at HSP, or may take place via videoconferencing per the taxpayer's preference. The Quality Reviewer will check the return for accuracy using TaxSlayer software, Form 13614-C, submitted documentation, and taxpayer verification.
- 9. Sharing the completed return (What communication channel, in-person or virtually, is used to share the completed return and how does the volunteer and/or taxpayer access the completed return)
  During the Quality Review the IRS-certified volunteer will share the completed return with the taxpayer and review the information on the return. The Quality Reviewer will ask the taxpayer to verify information before signing return, and explain that by signing the return, the taxpayer is verifying the accuracy of all information on the return.
- 10. Signing the return (Does taxpayer sign the return in-person or electronically and if electronically, which software is used to sign the return)

The taxpayer will review and sign the completed return and e-file authorization form during the Quality Review appointment. The taxpayer may sign the return on-site at HSP or elecectronically via the TaxSlayer Customer Portal, per the taxpayers preference. A copy of the return will be given to the taxpayer for their records.

11. E-filing the tax return (When is the return e-filed: immediately or at the end of the day)

Once the taxpayer has signed the completed return and e-file authorization form, the return will be e-filed within 48 hours, using TaxSlayer software.

|   |  |  | Page   |
|---|--|--|--|
| Page three of this form will be   | maintained at the site with all o  | ther required documents.   |  |
| Part III: Taxpayer Consents:  |  |  |  |
| Request to Review your Tax Re   | eturn for Accuracy:  |  |  |
| select free tax preparation sites for personal information from your reaccurately prepared tax returns. I   | or review. If errors are identified, to eviewed tax return and this allows fyou do not wish to have your ret   | pared tax return at the volunteer site he site will make the necessary corrected them to rate our VITA/TCE return purn included as part of the review pis selected, do you consent to having   | ections. IRS does not keep any reparation programs for rocess, it will not affect the  |
| Virtual Consent Disclosure:   |  |  |  |
| is required on this document. Sig return for you. (If this is a Married we may not be able to prepare yo your consent agreeing to this proinformation, Federal law may not hacked or breached without our kamount of time that you specify. I signature. If you believe your tax your permission, you may contact by e-mail at complaints@tigta.tre. Assistance (VITA) and Tax County | ning this document means that you I Filing Joint return both spouses rour tax return using this process. Sincess. If you consent to use these protect your tax return information knowledge. If you agree to the discreturn information has been discretured in the Treasury Inspector General as gov. While the IRS is responsible seling for the Elderly (TCE) programmes. | ents handled in the above manner, you are agreeing to the procedures stanust sign and date this document.) Since we are preparing your tax returnon-IRS virtual systems to disclose in from further use or distribution in taclosure of your tax return information for your consent, your consent is valid based or used improperly in a manner for Tax Administration (TIGTA) by the ble for providing oversight requirements, these sites are operated by IR andards. In addition, the locations of | ated above for preparing a tax If you chose not to sign this form rn virtually, we have to secure or use your tax return he event these systems are n, your consent is valid for the d for one year from the date of r unauthorized by law or without elephone at 1-800-366-4484, or ents to Volunteer Income Tax S sponsored partners who |
| I agree to use this site's Virtual V  | ITA/TCE Process  |  | ☐ Yes ☐ No   |
| Printed name  |  | Printed name (spouse if married to   | iling joint)   |
| Date of birth   | Date   | Date of birth  | Date   |
| Telephone number  |  | Telephone number   |  |
| Email address   |  | Email address  |  |
| Signature (electronic)  |  | Signature (electronic)   |  |
|   | OR .   | o  | R  |
| Signature (type/print)  |  | Signature (type/print)   |  |



| Staff    |  |
|----------|--|
| Need     |  |
| Verified |  |

| Part 1. Clie  | nt Informa   | tion   |  |  |  |                              |  |                       |                                     |   |
|---|--|--|--|--|--|------------------------------|--|-----------------------|-------------------------------------|---|
| Clie  | ent Name   |  |  |  |  |                              |  |                       |                                     |   |
|   |  |  | First  |  | MI   |                              | La   | ast                   |                                     |   |
|   | Gender<br>Box A  | □F (2)<br>□Gende                                   |  | nsfemale (3)<br>nsmale (4)<br>nrming (5)               |  | Marital Sta<br>Bo            | х В  | ⊐Sing                 |                                     | □Separated (4) □Widowed (5)   |
| Social  | Security<br>Number                                     |  | <i>J</i> (3)   |  |  | Date of Bi                   |  | MM                    | / DD                                | /   |
| Home  | Address  |  |  |  |  | City/State/                  |  |                       | , 55                                | ,   |
| Mailing   | Address  |  |  |  |  | City/State/                  | Zip  |                       |                                     |   |
|   | Phone #  |  |  |  | Em   | ail                          |  |                       |                                     |   |
|   | Homeless   |  | ability  | Veteran  | Pregnant   |                              | ate if   | Yes                   |                                     |   |
| □Yes  | □No  | □Yes   |  | □Yes □No   |  | Vo .                         |  |                       | /                                   | /   |
| Medicai   | nsurance<br>Box C                                      | □PAC(4)<br>□Other                                  | ) ☐Medica  | ıl Assistance(2) □Priva<br>are(5) □VA(6) □India        |  | Transporta<br>Prol           | olem   |                       | 1 2                                 | ISometimes<br>IUnknown  |
|   | Ethnicity<br>Box D                                     | Are you  Yes (                                     |  | ino?   |  | Race<br>Bo                   | хÉ   | □ Bla<br>□ As<br>□ Ar | ian or Asian Ame<br>nerican Indian/ | nerican, African (2)<br>Prican (3)<br>Alaska Native (4)<br>Pacific Islander (5)                                 |
| Part 2. Hou   | sehold Int   | formatio   | n  |  |  |                              |  |                       |                                     |   |
|   |  |  |  | ehold Members. Us                                      | a codes from   | n Royas A                    | 2 C F  | ) and                 | d E above                           |   |
| Fiease com  | piete ii ii oi   | mationi  | ioi ali rious  | endia Members. Us                                      | e codes ii oi  | II DOXES A, L                | J, C, L  | J, ain                | a L above                           |   |
| Nome  | Fire   | . +  | 1.71   | Loct   |  | andar (Day                   |  |                       |                                     | nobin to you  |
| Name  | Firs   | st   | MI   | Last   | G  | ender (Box                   |  |                       |                                     | nship to you  |
| Name  | Firs   | st   | MI   | Last   | G 🗆 1 🗆  | <u> </u>                     | A)   | <b>]</b> 5            |                                     | nship to you  |
| Name  Date of  Birth  |  | DD / YY  | SSN  |  | <b>01 0</b>  | ·                            | A)<br>4 C  |                       |                                     | nship to you  |
| Date of   |  | DD / YY  | SSN  | ı  |  | 2 □3 □<br>Marital Statu      | A) 4 C   | <b>1</b> 5            | Relatio                             | . ,   |
| Date of<br>Birth  | MM / E   | DD / YY  | SSN  | Due Date if Ye   | □1 □ N s Medica  | 2 □3 □ Marital Statu (Box B) | A) 4 C   | ⊒5<br>Ethni           | Relatio                             | □3 □4 □5  |
| Date of<br>Birth<br>Disability  | MM / E   | DD / YYran   | SSN<br>Pregnant  | Due Date if Ye   | □1 □  s Medica □1 □1 □5  | 2                            | A) 4 Cus   | ⊒5<br>Ethni           | Relatio  1                          | □3 □4 □5   Race(s) (Box E)   □1 □2 □3   |
| Date of<br>Birth<br>Disability<br>□Y □N   | MM / E   | DD / YYran   | SSN Pregnant   | Due Date if Ye   | □1 □  s Medica □1 □1 □5  | 2                            | A) 4 Cus C) E  | ⊒5<br>Ethni           | Relatio  1                          | □3 □4 □5   Race(s) (Box E)   □1 □2 □3   □4 □5   |
| Date of<br>Birth<br>Disability<br>□Y □N   | MM / E   | DD / YYran DN                                      | Pregnant  IY IN  | Due Date if Yes  | s Medica 1 01 05 G   | 2                            | A) 4 E   | ⊒5<br>Ethni           | Relatio  1                          | □3 □4 □5   Race(s) (Box E)   □1 □2 □3   □4 □5   |
| Date of Birth Disability  IY IN  Name   | MM / E Veter   | DD / YYran DN St                                   | Pregnant  IY IN  | Due Date if Yes  | s Medica  1  5  G  1  N  S  Medica  1  1  5  Medica  Medica      | 2                            | A) 4 C A) 4 C A C A C A C A C A C A C A C A C A C                                  | Ethni                 | Relatio                             | □3 □4 □5  Race(s) (Box E) □1 □2 □3 □4 □5  nship to you □3 □4 □5  Race(s) (Box E)                                |
| Date of Birth Disability  Y  Name  Date of Birth  | MM / E  MM / E  MM / E  Vete                           | DD / YYran DN St                                   | Pregnant  YYY  MI  SSN  MI   | Due Date if Yes  | Medica  G  G  Medica  G  Medica  G  Medica  D  Medica  D  Medica | 2                            | A) 4 C A) 4 C A C A C A C A C A C A C A C A C A C                                  | Ethni                 | Relatio                             | □3 □4 □5   Race(s) (Box E)   □1 □2 □3   □4 □5   □4 □5   □3 □4 □5  |
| Date of Birth Disability  Y N  Name  Date of Birth Disability   | MM / E  MM / E  MM / E  Vete                           | DD / YYran   | Pregnant    Y  | Due Date if Yes  / /  Last  Due Date if Yes            | Medica  G  G  Medica  G  Medica  G  Medica  D  Medica  D  Medica | 2                            | A) 4 C A) 4 C A C A C A C A C A C A C A C A C A C                                  | Ethni                 | Relatio                             | □3 □4 □5  Race(s) (Box E) □1 □2 □3 □4 □5  nship to you □3 □4 □5  Race(s) (Box E) □1 □2 □3                       |
| Date of Birth Disability  Y N  Name  Date of Birth Disability   | MM / E  MM / E  MM / E  Vete                           | DD / YYran  DD / YYran  DN                         | Pregnant    Y  | Due Date if Yes  / /  Last  Due Date if Yes            | B Medica  G G G G G G G G G G G G G G G G G G G                  | 2                            | A) 4 C A) A) A C A) A C A) A C A C A C A C A                                       | Ethni                 | Relatio                             | □3 □4 □5  Race(s) (Box E) □1 □2 □3 □4 □5  nship to you □3 □4 □5  Race(s) (Box E) □1 □2 □3                       |
| Date of Birth Disability  Y N  Name  Date of Birth Disability  UY N   | MM / E  Weter  First  MM / E  Veter                    | DD / YYran  DD / YYran  DN                         | Pregnant  YYY  SSN  MI  SSN  Pregnant  UY  NI  NI  NI  NI  NI  NI  NI  NI  NI  N | Due Date if Yes  / /  Last  Due Date if Yes  / /  Last | S Medica  G  G  G  G  G  G  G  G  G  G  G  G  G                  | 2                            | A) 4 C A) A) A) A)   | Ethni                 | Relatio                             | □3 □4 □5  Race(s) (Box E) □1 □2 □3 □4 □5  nship to you  □3 □4 □5  Race(s) (Box E) □1 □2 □3 □4 □5                |
| Date of Birth Disability  IY IN  Name  Date of Birth Disability  IY IN  Name  Date of Birth Disability  IY IN | MM / E Veter  First  MM / E Veter  TY                  | DD / YYran DD / YYran DD / YYran DN                | Pregnant  YYY  SSN  MI  SSN  Pregnant  YY  SSN  Pregnant  YY  SSN  MI            | Due Date if Yes  / /  Last  Due Date if Yes  / /  Last | S Medica  G  G  G  G  G  G  G  G  G  G  G  G  G                  | 2                            | A) 4 C A) 4 C A) 4 C A) 4 C  | IS Ethni              | Relatio                             | □3 □4 □5  Race(s) (Box E) □1 □2 □3 □4 □5  Inship to you □3 □4 □5  Race(s) (Box E) □1 □2 □3 □4 □5  Inship to you |
| Date of Birth Disability  IY IN  Name  Date of Birth Disability  IY IN  Name  Date of Birth Disability  IY IN | MM / E  Weter  First  MM / E  Veter  Ty  MM / E        | DD / YY ran  DD / YY ran  DD / YY ran  DN  DD / YY | Pregnant  YYY  SSN  MI  SSN  Pregnant  YYY  SSN  Pregnant  YYY  SSN  MI          | Due Date if Yes  / /  Last  Due Date if Yes  / /  Last | S Medica  G  G  G  G  G  G  G  G  G  G  G  G  G                  | 2                            | A) 4 C A) A) 4 C A) A) A C A) A C A C A) A C A C A C A | Ethni                 | Relatio                             | □3 □4 □5  Race(s) (Box E) □1 □2 □3 □4 □5  Inship to you □3 □4 □5  Race(s) (Box E) □1 □2 □3 □4 □5  Inship to you |
| Date of Birth Disability  IY IN  Name  Date of Birth Disability  IY IN  Name  Date of Birth Disability  IY IN | MM / E Veter  MM / E Veter  MM / E Veter  MM / E Veter | DD / YY ran  DD / YY ran  DD / YY ran  DN  DD / YY | Pregnant  YYY  SSN  MI  SSN  Pregnant  YY  SSN  Pregnant  YY  SSN  MI            | Due Date if Yes  / /  Last  Due Date if Yes  / /  Last | S Medica  G  G  G  G  G  G  G  G  G  G  G  G  G                  | 2                            | A) 4 C A) A) 4 C A) A) A C A) A C A C A) A C A C A C A | Ethni                 | Relatio                             | □3 □4 □5  Race(s) (Box E) □1 □2 □3 □4 □5  Inship to you □3 □4 □5  Race(s) (Box E) □1 □2 □3 □4 □5  Inship to you |

| art 2 Cont  | inued               |          |                 |   |          |                        |  |
|---|---------------------|----------|-----------------|---|----------|------------------------|--|
| Name  | First               | MI       | Last            | Gender (Box A)                              |          | Relatio                | nship to you                                       |
|   |                     |          |                 | □1 □2 □3 □4                                 | □5       |                        |  |
| Date of   |                     | SSN      |                 | Marital Status                              | ЦЭ       |                        |  |
| Birth   |                     | YYYY     | Due Data if Vac | (Box B)                                     | Falori   |                        | □3 □4 □5   |
| Disability  IY IN   | Veteran<br>□Y □N    | Pregnant | Due Date if Yes | Medical Ins. (Box C)  □1 □2 □3 □4           |          | icity (Box D)          | Race(s) (Box E)  □1 □2 □3                          |
| J. D.V  | 61 BN               |          | / /             | D5 D6 D7 D8                                 | _        | 31 DIV                 | <b>04 0</b> 5                                      |
|   |                     |          |                 |   |          |                        |  |
| Name  | First               | MI       | Last            | Gender (Box A)                              |          | Relatio                | nship to you                                       |
|   |                     |          |                 | □1 □2 □3 □4                                 | □5       |                        |  |
| Date of   |                     | SSN      |                 | Marital Status                              |          |                        |  |
| Birth<br>Disability   | MM / DD / Y Veteran | Pregnant | Due Date if Yes | (Box B) Medical Ins. (Box C)                | Ethni    | □1 □2<br>icity (Box D) | □3 □4 □5  Race(s) (Box E)                          |
| JY □N   |                     |          | Due Dute II 163 |   |          | IY DN                  |  |
|   |                     |          | / /             | □5 □6 □7 □8                                 |          |                        | □4 □5  |
|   |                     |          |                 |   |          |                        |  |
| Name  | First               | MI       | Last            | Gender (Box A)                              |          | Relatio                | nship to you                                       |
|   |                     |          |                 | <b>□</b> 1 <b>□</b> 2 <b>□</b> 3 <b>□</b> 4 | □5       |                        |  |
| Date of   |                     | SSN      |                 | Marital Status                              |          | <b>54 50</b>           | D2 D4 D5   |
| Birth<br>Disability   | MM / DD / Y Veteran | Pregnant | Due Date if Yes | (Box B) Medical Ins. (Box C)                | Ethni    | □1 □2<br>icity (Box D) | □3 □4 □5  Race(s) (Box E)                          |
| JY □N   | □Y □N               |          |                 | □1 □2 □3 □4                                 |          | JY □N                  | □1 □2 □3   |
|   |                     |          | / /             | □5 □6 □7 □8                                 |          |                        | □4 □5  |
| Client Acknowledgement of Data Entry into Community ServicePoint System  The Community ServicePoint System (CSP) is used by provider agencies to record information about clients that they serve. This information helps the agencies to plan for and provide services to clients. This information also can be shared among agencies, if you, the client, agree in order to improve the coordination and delivery of your services.  By signing this document you are:  • Acknowledging that demographic information about you and your family will be entered into the Community ServicePoint (CSP)  • Allowing basic demographic information and HUD required programmatic data about you/your family to be shared with other CSP participating providers (Human Services Program, Carroll County Health Department, Access Carroll, Carroll County Youth Service Bureau, Carroll County Bureau of Aging, Carroll County Department of Citizen Services, Westminster Rescue Mission).  This information includes your name, ssn, contact information such as phone number, address, and email address, along with, age, race, nationality, disability status, veteran, medical insurance status, and all HUD required client information about yourself / your family.  Other information will allow you to be served by other agencies without repeating the same information about yourself / your family.  Other information will not be shared without your written approval. Your approval or disapproval does not affect your eligibility status.  • If you do not wish to share information with a particular agency or agencies, please advise who: |                     |          |                 |   |          |                        |  |
| Client's Si   | gnature             |          |                 | Other Party<br>(Client is minor or requ     | ires gua | rdian)                 | FOR HSP OFFICE STAFF ONLY:  Client ID:  HSP Staff: |
| Date Signe  | ed                  |          | <del></del>     | Relationship to Client                      |          |                        | Date:  |
| Effective I   |                     |          |                 | End Date                                    |          |                        |  |



Other Source(s):

Program (SNAP)

Other Source(s):

**Total Monthly Income from All Sources** 

Special Supplemental Nutrition Program for

Supplemental Nutrition Assistance

Women, Infants, and Children (WIC)

TANF or Other Transportation Services

TANF or Other Child Care Services

# COMMUNITY SERVICEPOINT UNIVERSAL DATA ELEMENTS

| Household Name:                                |                   | Date:                 |               |
|--|-------------------|-----------------------|---------------|
| ALL ADULTS (18 and over) IN                    | THE HOUSEHOLD MUS | T COMPLETE INCOME DAT | A BELOW:      |
| Source of Income<br>(round to nearest dollars) | HoH Name:         | Adult 2 Name:         | Adult 3 Name: |
| Earned Income (i.e., employment income)        | \$                | \$                    | \$            |
| Unemployment Insurance                         | \$                | \$                    | \$            |
| Supplemental Security Income (SSI)             | \$                | \$                    | \$            |
| Social Security Disability (SSDI)              | \$                | \$                    | \$            |
| VA Service-Connected Disability Compensation   | \$                | \$                    | \$            |
| VA Non-Service-Connected Disability Pension    | \$                | \$                    | \$            |
| Private Disability Insurance                   | \$                | \$                    | \$            |
| Worker's Compensation                          | \$                | \$                    | \$            |
| Needy Families (TANF/TCA)                      | \$                | \$                    | \$            |
| General Assistance (GA/TDAP)                   | \$                | \$                    | \$            |
| Retirement Income from Social Security         | \$                | \$                    | \$            |
| Pension/Retirement Income from a Former Job    | \$                | \$                    | \$            |
| Child Support                                  | \$                | \$                    | \$            |
| Alimony or Other Spousal Support               | \$                | \$                    | \$            |

The below signature(s) indicate this information is accurate to the best of my knowledge.

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| Name | Signature | Date |
|------|-----------|------|
| Name | Signature | Date |
| Name | Signature | Date |

### **Consent to Use Personal Tax Return Information**

Federal law requires this consent form to be provided to you. Unless authorized by law, we cannot disclose, without your consent, your tax return information to third parties for purpose other than the preparation and filing of your tax return. If you consent to the disclosure of your tax return information, Federal law may not protect your tax return information from further use or distribution.

You are not required to complete this form. If we obtain your signature on this form by conditioning our services on your consent, your consent will not be valid. If you agree to the disclosure of your tax return information, your consent is valid for the time you specify. The duration specified below can be changed if desired. If you do not specify the duration of your consent, your consent is valid for one year.

### **Defined Terms**

Tax Preparer Human Services Program of Carroll County, Inc. Volunteer Income Tax Assistance Site

Information: The taxpayer's 2023 (or prior) tax return(s), tax documents, and all information contained therein.

Disclosure: Information from your tax return may be shared with Human Services Program of Carroll County, Inc. and/or the CASH Campaign of Maryland.

Purpose: Identifying information is shared with Human Services Program of Carroll County, Inc. and/or the CASH Campaign of Maryland for advice, technical assistance, and to assure accuracy of your return. Electronic version of your return will be scored by Human Services Program of Carroll County, Inc. for further review of your return. Human Services Programs of Carroll County, Inc. and/ or CASH Campaign of Maryland may use identifying information from your tax return to contact you. You may be contacted to participate in programs provided by them.

### **Consent Granted**

I/we the taxpayer(s), have read the above information and herby CONSENT to the Tax Preparer's Disclosure of the Personal Information for the Purpose stated above. Duration of Consent: 3 years.

| Taxpayer: | Date  |
|-----------|-------|
| Spouse:   | Date: |
| Address:  |       |

### **Consent to Disclosure Personal Tax Return Information**

Federal law requires this consent form to be provided to you. Unless authorized by law, we cannot disclose, without your consent, your tax return information to third parties for purpose other than the preparation and filing of your tax return. If you consent to the disclosure of your tax return information, Federal law may not protect your tax return information from further use or distribution.

You are not required to complete this form. If we obtain your signature on this form by conditioning our services on your consent, your consent will not be valid. If you agree to the disclosure of your tax return information, your consent is valid for the time you specify. The duration specified below can be changed if desired. If you do not specify the duration of your consent, your consent is valid for one year.

### **Defined Terms**

Tax Preparer Human Services Program of Carroll County, Inc. Volunteer Income Tax Assistance Site

Information: The taxpayer's 2023 (or prior) tax return(s), tax documents and all information contained therein.

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### **Consent Granted**

I/we the taxpayer(s), have read the above information and herby CONSENT to the Tax Preparer's Disclosure of the Personal Information for the Purpose stated above. Duration of Consent: 3 years.

| Taxpayer: | Date  |
|-----------|-------|
| Spouse:   | Date: |
| Address:  |       |



# **ECONOMIC MOBILITY PROGRAM**

# **Volunteer Income Tax Assistance (VITA)**

### **VITA Survey Questions**

The following questions are optional, however we appreciate your feedback, as your responses will help us plan and improve our services. Thank you for your participation!

- 1. How did you have your taxes done last year?
  - A. This location or another free place like this.
  - B. I did my own taxes or had family/friends help me.
  - C. I paid someone else to do my taxes.
  - D. I did not file taxes last year.
- 2. How did you hear about our service?
  - A. Website/Social Media
  - B. Flyer/Marketing Material
  - C. Family/Friend
  - D. Employer
  - E. Library
  - F. Other
- 3. How will you use most of your refund?
  - A. Buy something fun.
  - B. Pay down debt (Credit Card, loans etc)
  - C. Pay Past Due Bills
  - D. Spend on a large Expense.
  - E. Save or Invest it
  - F. I'm not sure yet.
  - G. I don't expect a refund.
- 4. How would you have done your taxes this year without a free tax preparation service?
  - A. I would have done my own.
  - B. I would have had a family member/friend help me.
  - C. I would have paid a tax preparer.
  - D. I wouldn't have done my taxes.
  - E. Other \_\_\_\_\_
- 5. What is the highest level of education you have completed?
  - A. Less than high school
  - B. High School or GED
  - C. Some college or technical school
  - D. Two-year degree (associates)
  - E. Four-year degree (Bachelors)
  - F. Some graduate school
  - G. Graduate Degree

| <ul><li>B. I rent a home or apartment.</li><li>C. I live with someone else (family, friend).</li><li>D. I am currently homeless.</li><li>E. Other</li></ul>  |
|--|
| 7. Would you like information about other free programs that help you pay your bills, improve your credit, or save you money?  A. Yes B. No  |
| <ul> <li>8. If yes, what financial topics would you be interested in hearing more about? <ul> <li>A. Budgeting / creating a financial plan</li> <li>B. Creating savings / assets</li> <li>C. How to build / improve credit</li> <li>D. Managing debt</li> <li>E. Purchasing a home / car</li> <li>F. Purchasing insurance</li> <li>G. Other</li> </ul> </li> </ul> |

6. What is your current living arrangement?
A. I am a homeowner.