



Human Services Programs
of Carroll County, Inc.

10 Distillery Drive, Westminster, MD 21157

P. O. Box 489, Westminster, MD 21158

www.hspinc.org

410-857-2999

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3/13/2020

RE: COVID-19 Agency Service Plan for 3/16/2020 – 3/29/2020

Hello,

Please see the following important updates regarding Human Services Programs of Carroll County, Inc. We will be making programmatic changes in response to the current COVID-19 virus. Our strategies to deliver services will change slightly but our mission to support the citizens of Carroll County will not. Our offices will remain open at this time. Please check our Facebook page and website at www.hspinc.org often for any additional updates. As always, it is best to call our main office first at 410-857-2999 for news or changes.

Shelter Services:

We are the safety net for the homeless population, and we will continue to operate. We have adopted many preventative measures to keep the facilities clean and encourage social distancing. We unfortunately will be canceling all volunteer services for the duration of the Cold Weather Season.

Housing Services:

We will continue to operate our Emergency Housing Services that assist individuals with needs regarding rental assistance, evictions, security deposits, and homelessness. During the period of 3/16/2020 – 3/29/2020, we will limit face-face appointments and work with participants via phone and schedule appointments to best fit each specific situation. Please call our main office for more information.

Home Energy Programs:

We will continue to accept Energy Assistance and utility assistance applications at our main office, via mail, and website at myohepstatus.org. We will work with you to complete your application in the most expedient way. Please call our main office for more information to initiate services. If your service has been turned off, please come to our office immediately.



HSP is a 501c3 Tax-Exempt Organization.



Second Chances:

Our second chances store will be closed from 3/16/2020 – 3/29/2020. This includes shoppers and donations. We will continue to operate Case Management services for Opportunity works participants. For any emergency needs regarding Second Chances please contact staff at 410-848-5599.

Snap Outreach:

We will as operate as normal.

Financial Education and Tax Services

We will suspend all services from 3/16/2020 – 3/29/2020. The includes all Free Tax Services (VITA) as well as all free workshops. Coaching appointments may be conducted over the phone.

The Family Center:

Family Center participants please call the Family Center at 410-857-0629 for program updates and information. Enrolled families may also refer to the Center's Facebook page.

Thank you for working with us as we navigate through these times.



Scott Yard
Executive Director